



www.myamerigroup.com/KS

1-800-600-4441



There Are Many Ways to Connect With Us

- **Amerigroup On Call** — where you can get answers to your health questions or concerns any time of the day or night
- **Amerigroup Mobile app** — download your ID card and access our website from your smartphone
- **Health A to Z** — our online health resource library with symptom checkers, information on hundreds of topics and other tools
- **Online communities** — talk to others with similar health issues
- **Health assessments** — identify your special health care needs so we can help you stay healthy
- **Care managers and service coordinators** — for your individual needs
- **Local doctors, hospitals and customer service team** — so the support you need is all around you
- **Community Events** — look for our outreach staff in your community

Working with Your Doctor

Primary Care

- You can see any Amerigroup provider, even if the provider is not listed on your ID card
- Call Member Services to change your Primary Care Provider (PCP)
 - The change will be effective no later than the next calendar day
 - You will receive a new ID card in the mail in 10 working days
- Members who are dual eligible will not have a PCP on their Amerigroup ID card

Specialty Care

- Talk to your PCP about your health concerns
- Ask your PCP to help you find a specialist who takes Amerigroup or call Member Services for help
- No referrals needed to use an in-network provider



Finding a Doctor

- Go to www.myamerigroup.com/ks
- Call Member Services
1-800-600-4441 (TTY 1-800-855-2880)
- Ask your doctor for help
- Refer to the provider directory

Transportation

- Amerigroup offers transportation to your medical appointments through Access2Care
 - If you need help arranging a ride, call Access2Care toll free at 1-855-345-6943
 - Make calls at least three business days before your appointment; for urgent medical trips, you can give less than three days' notice
- Call Access2Care for special requests, too

Pharmacy Benefit

- No copays
- We use the Kansas Preferred Drug List – a list of drugs your doctor can choose from
- You can get prescriptions filled at any network pharmacy – present your prescription and show your Amerigroup ID card to the pharmacy

AMERITIP

It's good to use the same pharmacy each time. This way, your pharmacist will know all the medicines you are taking and can watch for problems that may occur.

Key Benefits

Dental Care

- Medicaid members under age 21 and CHIP members under age 19
 - Exam and cleaning every six months
 - Fillings, tooth restoration, extractions and other treatments for children who qualify

Vision Care

- Members age 21 and older
 - One eye exam every 12 months
 - One pair of glasses every 12 months
- Members age 20 and younger
 - One eye exam every 12 months or as medically needed
 - One pair of glasses every 12 months or as medically needed, up to three pairs per year

In Addition to Your Regular Medicaid Benefits:

Dental care for adults — two free cleanings per year	Free GED study materials
A \$10 to \$25 debit card for over-the-counter items when you get certain health checkups or screenings	Help getting free SafeLink mobile phone service, with: <ul style="list-style-type: none"> • No-cost health tip text messages • Free minutes to call us
Free stop-smoking program for adults	Taking Care of Baby and Me® program with free health resources and coaching for pregnant women
Free Weight Watchers for adults	Free career development DVDs
Free relationship workshops	Coupons for savings at local retailers
Free healthy living coaching for kids 7–13 who qualify	Free teeth whitening for adults 21 and over with certain conditions
\$20 Goodwill gift card for professional outfits for job interviews	Up to \$100 for special bedding for people with allergies

Our Extra Benefits for SSI and Waiver Members

Benefit	Group
<ul style="list-style-type: none"> • Extra over-the-counter (OTC) medicines with mail order • Free rides to community health events • Free caregiver transportation to providers • Free in-home pest control (excludes members residing in ICF/MR, assisted living and nursing facilities, group homes, or similar settings) 	All waiver groups Certain members on SSI
<ul style="list-style-type: none"> • Extra respite care* 	Autism and Developmental Disability waiver groups
<ul style="list-style-type: none"> • Respite care* 	Frail Elderly waiver group
<ul style="list-style-type: none"> • Free special career development activities 	All members with disabilities

** Excludes members living alone or residing in ICF/MR, assisted living and nursing facilities, group homes, or similar settings*



Why Join Amerigroup?

At Amerigroup, you're not a subscriber. You're not a patient. You're a member. We know you have unique needs — not all of them health related — and we know how to meet them. It's about making sure our members have the tools to help control their own health, leading to an improved quality of life.

